

Is Your Laptop Losing Its Date and Time?

As technology equipment ages, so does the battery and the ability to keep a full charge for extended periods of time. When you let your laptop completely drain, all 100% of the battery power, and then plug it in, it will most likely have reverted back to a date that is in the past. In doing so, this will render your laptop unable to join the wireless network until you fix the date/time.

To avoid this, and to help you solve this on your own, please follow/read below.

- i. Try NOT to let your laptop lose 100% of the battery power. Have your charger ready to take over when the laptop warns you of your battery life.
- ii. In the upper right hand corner on your laptop is a small image of a battery. Click on it, pull down the menu and click on "Show Percentage." This will at least help you keep track of your battery's percentage.
- iii. If it's too late and you are faced with the incorrect date/time, **while IN DISTRICT**, take out the ethernet cord you were given and "hard jack" into an ethernet drop (on the back of your phone is a drop as well as wall drops). Most times, just doing this will resolve the issue itself. However, there are times when it won't.
- iv. If hard jacking in did not resolve itself, then you will need to follow these steps:
 - i. Keep the laptop "hard jacked" in.
 - ii. In the upper left corner is the Apple icon. Click on it and go to System Preferences.
 - iii. Click on Date/Time.
 - iv. Uncheck the box where it lists Set Date and Time Automatically.
 - v. Manually set the correct date/time.
 - vi. Re-check the box where it lists Set Date and Time Automatically.
 - vii. Unplug the ethernet cord (hard jacked in) and you will now be able to be on wireless.

If your battery does this frequently or without losing 100% of the charge, please fill out a [Technology Work Request ticket](#) and indicate the issue. You might need a new battery.