



Ypsilanti Community Schools (YCS) is excited to announce the start of two new community phone hotlines that are now available for our family and community to call for general information but, more importantly, for family support and need.

YCS COVID-19 HOTLINE:

In partnership with the Washtenaw Intermediate School District (WISD), the first COVID-19 hotline is available to provide answers to common operational questions and provide a link to the technology and operations departments along with funneling questions about academics, programs and athletics to the appropriate buildings and representatives.

These departments may not have people answering their phones, but if you need general information within these categories, please call the YCS COVID-19 Hotline at 734-302-2606.

YCS COVID-19 Hotline:

Phone Number: [734-302-2606](tel:734-302-2606)

Direct Email: HotlineYCS@washtenawisd.org

Provisions: Technology, Operations, Academics, Programing, and Athletic inquiries.

Live Hours: Monday-Thursday 10 am-12 pm and 2 pm-4 pm

Attendant: Paula Gutzman

YCS FAMILY NEEDS HOTLINE:

This next line is available for our YCS employees and Families to service the direct needs that you may have during these critical times. The Family Needs Hotline provides a messaging system that connects families to staff members that will provide medical help, physical and mental health needs, as well as providing a link to family necessities. Some of these pressing needs maybe, but not limited to, food, medical support, language translation, funeral expenses, household supplies, toiletry needs, grief support, social connection, and transportation.

Family Needs Hotline

Phone Number: [734-221-1061](tel:734-221-1061)

Direct Email: YCSFamilyNeedsHotline@ycschools.us

Provisions: Physical Health, Mental Health, and Family Necessities

Managed: Voicemail Emailed to the Nurses Group

Nurses will be answer emails, and voicemail requests Monday through Friday from 9 am until 5 pm.